

Activity/course, booking terms and conditions.

1: Participation Statement: By making a booking with "Pass and Peak" the participants acknowledge that participating in such activities carries with it a certain risk of injury or death and that the participant should be responsible for their own actions and that of their children. They should conduct themselves in a manner so as not to jeopardise their own safety or that of others. Our guides will conduct the activities and courses with safety as top priority and you should adhere to the guidance given by your guide, however we cannot be held responsible for any irresponsible actions on your part. If at any time you do NOT feel confident/comfortable in participating in the activity or part thereof, you should raise your concerns with the guide/instructor.

2: Booking: NOTE: To comply with the "package tour regulations, when making a booking with "Pass and Peak" **You** will be entering into a contract for "Pass and Peak to supply you with the **guiding** and directly associated services **ONLY**. Other services as may be mentioned in course/trip brochure such as accommodation or transport, will be by direct contract with those providers and yourselves. There as; payment will be made directly to those providers by yourselves at time of delivery. The price quoted reflects the combined cost of all the services provided by the individual providers as outlined in the brochure

3: Payment: Upon booking we will invoice you for **guiding fee only**, appropriate to the course or trip. For advance bookings made more than 6 weeks before departure we require an initial deposit of 25% of the total value of this fee. We then require the outstanding amount 6 weeks before departure. Bookings made later than 6 weeks before departure will require the full amount to be paid at time of booking.

Upon receipt of a completed booking form we will send you an invoice for the applicable amount along with instructions on how to pay. Payment can either be made by cheque or by direct online money transfer via BACS or PayPal. No reservation or booking shall be confirmed until the amount outstanding at the time has cleared in our bank account.

4: Itinerary: When ever possible our guides will run the course/activity to the itinerary as laid out in the brochure. However we reserve the right to make minor changes for eventualities such as bad weather, transport delays, safety, etc.

5: Confidential information: Before participation in an activity or course we may ask you to disclose certain personal information such as medical details etc. This information will be held in strict confidence and will not be shared outside of the company without your express permission. The information is usually stored electronically on encrypted files.

5, Personal travel insurance: Before participating in any of our overseas activities we require you to show proof of adequate insurance cover for your time with us. We do not sell insurance, it is up to you to decide which insurance cover is best suited to your needs. Please ensure that your cover extends to participation in trekking activities outside of the EU. If you or your insurance company has specific questions about our activities please e-mail us.

6, Cancellations and alterations:

The Company:

- a) The company reserves the right to change the advertised Guide/instructor.
- b) The Company cannot be made liable for the consequences of strikes, industrial action, wars, riots, sickness, quarantine, government intervention, weather conditions, or other untoward occurrences.
- c) The company reserves the right to cancel any activity/course which does not have sufficient

people taking part to make it financially viable as laid out in the brochure. If an activity is likely to be cancelled under such circumstances, we undertake to inform you as soon as possible, but this may occur after final balances have been taken.

d) If we the company cancel your booking, you shall receive a full refund of the fees paid for that booking, no other compensation is allowed.

e) **flight delays and cancellations:** We cannot be held responsible for flight delays or cancellations. When possible we will adjust the itinerary to accommodate for such eventualities so as to suit the majority of the group. Any extra expenses incurred by us in doing so, will have to borne by yourselves or your travel insurance company.

If you cancel:

i) Cancellation of bookings must be notified to us in writing, either by post or e-mail. Cancellation charges are set out below, based on the date of receipt of written notification:

More than 4 weeks before departure - loss of deposit

4-2 weeks before departure, 50% of total invoiced fee

less than 2 weeks before departure 100% of total invoiced fee

In the event of you cancelling, we will endeavour to resell your booking, whether we are successful or not you will loose your deposit.

ii) A client leaving a course/activity at any stage while it is being conducted, for whatever reason, will not be entitled to any refund or compensation unless agreed by us. Any extra costs incurred by a client leaving a course/activity will have to be borne by the client.

If you require further information or clarification please contact us by e-mail at the address below

[Www.passandpeak.com](http://www.passandpeak.com)

contact: info@passandpeak.com

Tel.: 01669622839. mob: 07967137223